

# Inclusive EyeGaze

## Product Activation

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The Inclusive **EyeGaze Attention and Looking** software can be used for 14 days as a free trial. To fully licence your software, you must activate it using the activation-key provided when you purchased the software.

### How do I activate the Inclusive EyeGaze software?

Double-click on the **EyeGaze Attention and Looking** icon on the desktop:

- If you are still within the trial period, click “Activate Now”. If the trial has expired click “OK”.  
*Note:* If this fails, double-click the **activate.exe** file in *C:\Program Files (x86)\IT EyeGaze AL*
- Enter your registration details and click “Next”.
- Enter your supplied activation-key in the top-most form field. Be sure to include the dashes.
- Click “Activate”.

The software should now be fully licenced and will start as normal.

### Where is my activation-key?

If you have purchased **EyeGaze Attention and Looking**, you will find the activation-key on your printed Licence Agreement in the product’s box, or it will be supplied separately by your vendor. It is a hyphenated code in the format: XXXX-XXXX-XXXX-XXXX-XXXX.

**Be sure to keep this number safe! You will need it if you want to move the software to a different computer.**

### How do I transfer my licence to another computer?

If you wish to transfer your software licence to another computer, you will need to de-activate your licence on the original computer first:

- Double-click on the **deactivate.exe** file in *C:\Program Files (x86)\IT EyeGaze AL*
- Enter your activate-key and click “Deactivate”.

You can now uninstall the software as normal and re-install it onto the new computer. Follow the instructions shown above to activate the software as normal.

### Returning software for a refund

If you are returning **EyeGaze Attention and Looking** for a refund then you **must** ensure that you uninstall and de-activate the software before returning it. Refer to the de-activation notes in the section on how to transfer your licence above.

**Refunds will not be provided unless the software is de-activated on all installed computers and the activation key is returned.**